

Kaiser Permanente Washington Health Research Institute

Collection and Shipment Training



Training Overview: ACT

- * Kit Review & Kit Request Module
- Specimen Labeling Instruction
- Sample Collection and Processing
- Shipping and Packaging Sample Shipments
- Creating Airbills and Scheduling UPS Pickup
- Sample Form
- Common Nonconformance Issues
- NCRAD Resources and Contact Information



Kit Request Module

HTTPS://KITS.IU.EDU/ACT



ACT Kit Request Module

- Enter Email
- Choose your site from drop-down list



ACT Kit Request System

Please select your site from the list below. Verify or edit the contact name, shipping address, phone number, and e-mail address. Then, enter the desired number of kits or extra supplies in the text fields to the right of each option. A comprehensive list of each kit is listed at the bottom of the screen. Please click submit at the bottom of the screen when you are finished to place your order.

Due to ongoing supply limitations, we ask that you please only order as many kits and extra supplies that you will be able to use in the next 30 days. Doing so allows us to fulfill as many kit requests as possible without depleting stock for other kit requests in our queue. If we are not able to fulfill any part of your request due to supplies being out of stock, we will reach out about those individually.

Our standard shipping time for all orders is 3 weeks.

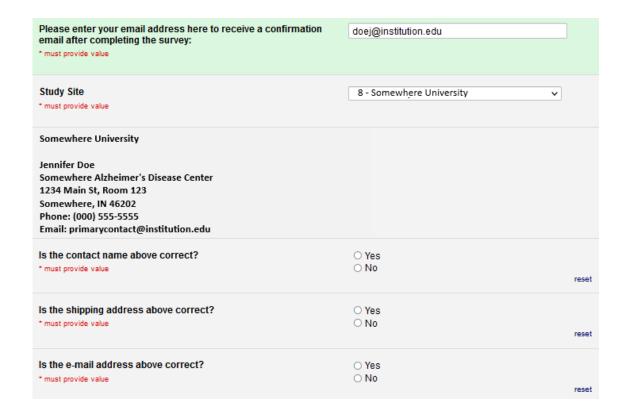
We can ship this kit request by: 04-24-2024

If you need any supplies in this order prior to 04-24-2024, you must contact the NCRAD coordinator for this study: gosnellm@iu.edu

Please enter your email address here to receive a confirmation email after completing the survey:

"must provide value"

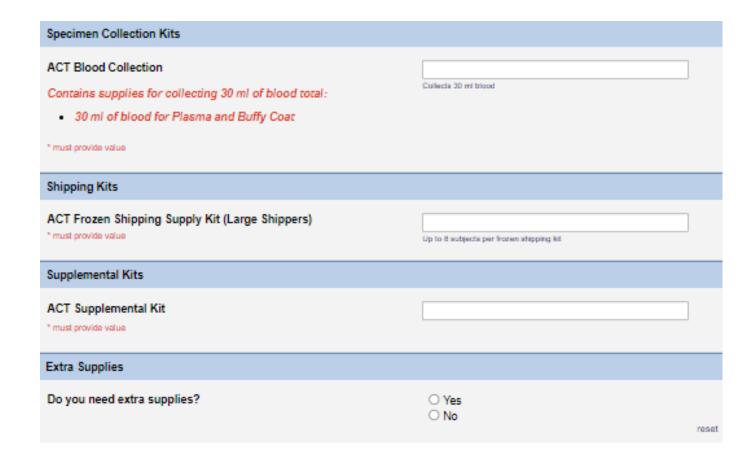
Submit



- The coordinator name and contact information will appear.
- Verify that this information is accurate and correct if necessary.



ACT Kit Request Module



- > Can place an order for:
 - Blood collection kit
 - Frozen shipping kit
 - Supplemental kit (*one per year*)
 - Individual supplies
- > Enter kit order amounts
- Please do not order in bulk. Kit contents expire.
- ➤ Click "Submit" to complete your request

*Allow for 3 weeks for kits to arrive when placing order

ACT Kit Types

ACT Blood Kit



ACT Supplemental Kit



ACT Frozen Shipping Supply Kit (Large Shippers)



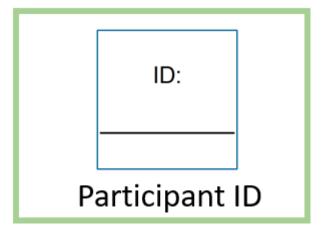


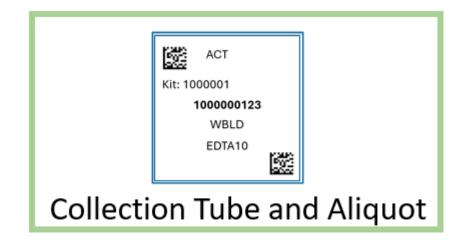
Specimen Labels



Three Label Types









Kit Number Labels

KIT NUMBER



1000001

- Ties all biospecimens and kit contents together for each participant at each visit
- Provides quality assurance
- Will be placed on the following locations:
 - 1. Blood Sample and Shipment Notification Forms
 - 2. Cryoboxes that house aliquots during shipping
 - 3. One extra label provided



Participant Labels

ID:

- Participants will be identified by their participant ID and sites will be responsible for handwriting this onto the provided labels
 - Must use fine point permanent marker
- Placed on blood collection EDTA tubes



Collection Tube and Aliquot Labels





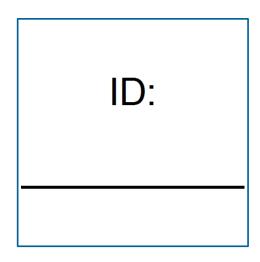


- Collection Tube/Aliquot labels are specific to the type of biospecimen
- Have 4 components:
 - Study name
 - 10 digit unique specimen barcode
 - Collection Group
 - Kit number
- Place on EDTA tubes and processed cryovials



Blood Collection Tubes

Label 1: Participant ID Label



Label 2: Collection Tube label

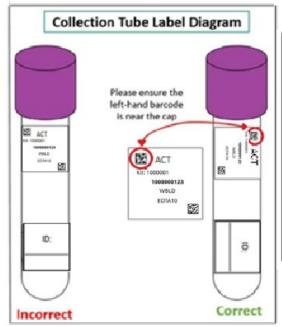


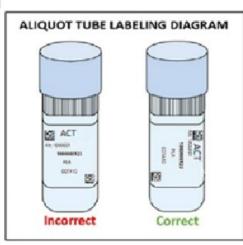
All collection tubes will have two labels:

- Handwritten Participant ID label
- Collection tube label



Labeling Biologic Samples





- Write participant ID with fine-point marker prior to label placement
- Label all collection and aliquot tubes <u>before</u> cooling, collecting, processing or freezing samples
- Label only <u>one</u> participant's tubes at a time to avoid mix-ups
- ➤ Wrap the label around the tube <u>horizontally</u>. Label position is important for <u>all</u> tube types
- Make sure the label is completely adhered by rolling between your fingers



Handling/Processing Study Specimens

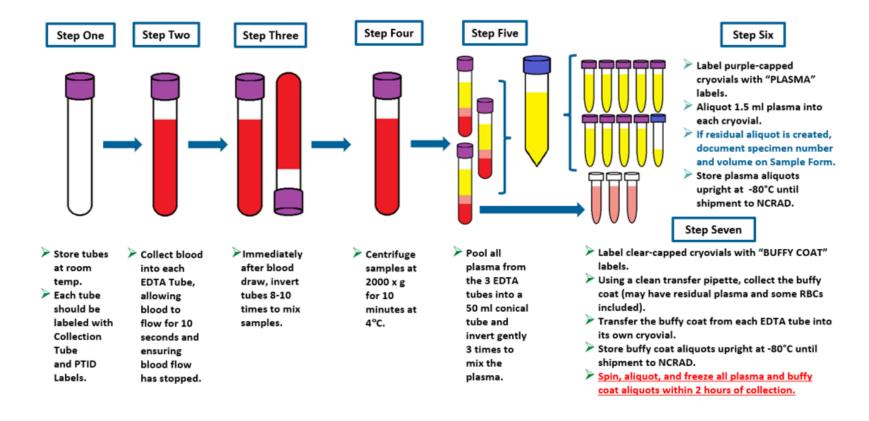


Specimen Collection and Processing: Specimen Tube Types

Type	Tube Photo	Size	Purpose	Amount
EDTA Tube		10 ml	Whole blood collection	3
Conical Tube		50 ml	Pooling plasma from EDTA tubes	1
Cryovial		2 ml	1.5 ml aliquots of plasma from conical tube	Up to 9
Cryovial		2 ml	Aliquot residual plasma <1.5 ml after filling purple top cryovials	1
Cryovial		2 ml	~1.0 ml aliquots of buffy coat from EDTA tubes	3



Plasma/Buffy Coat Collection and Processing: 30 ml

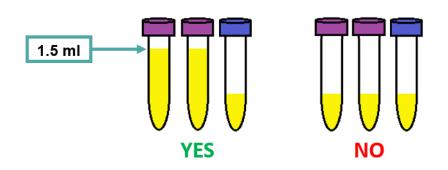




Plasma Collection

- Processed plasma creates up to nine 1.5ml aliquots in purple cap cryovials
- Residual plasma is placed in blue cap cryovial





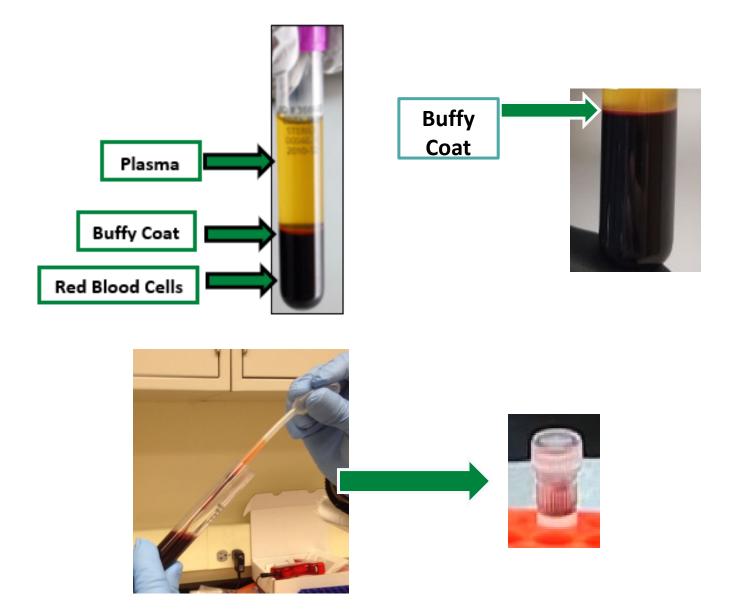
10 mL EDTA tube after centrifuge





Buffy CoatCollection

- Expected to have a reddish color from the RBCs.
- Be sure to only place the buffy coat from one EDTA tube into each cryovial
- Create up to 3 buffy coats





Packaging Sample Shipments



Frozen Shipment Packaging



All samples shipped frozen to NCRAD Monday-Wednesday ONLY



Hold packaged samples in a -80°C freezer until pickup



Include copy of Blood Sample and Shipment Notification Form in shipper



Sites provide pelleted dry ice for shipments

~45 lbs. per batch shipment (8 cryoboxes per large shipper)



Frozen Shipment Packaging

- Use the biohazard bag to package the frozen 25slot cryobox
- Confirm the kit number label has been placed on the outside of the cryobox





Frozen Shipment Packaging

- Place 2-3 inches of pelleted dry ice in the bottom of the Styrofoam shipping container, then insert the cryoboxes laying <u>upright</u>
- Fill shipper to the top with pelleted dry ice
- Each Styrofoam shipper must contain about 45 lbs (20 kg) of pelleted dry ice
- Each large frozen shipper holds up to 8 cryoboxes





Frozen Shipping – Dry Ice Requirements

Dry Ice label should not be covered with other stickers and must be completed, or the shipping carrier will reject/return your package!





Creating Airbills/Scheduling Pickups



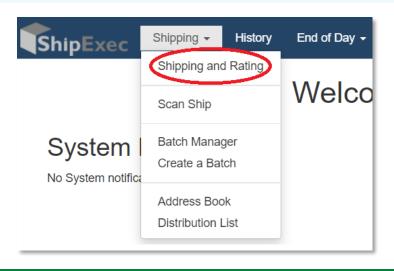
UPS ShipExecTM Thin Client Website



Log into the ShipExec Thin Client: https://kits.iu.edu/UPS



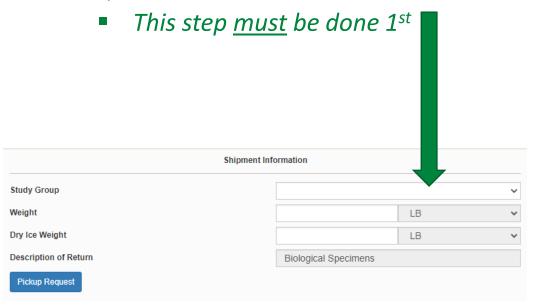
Click on the "Shipping" dropdown and click on "Shipping and Rating"



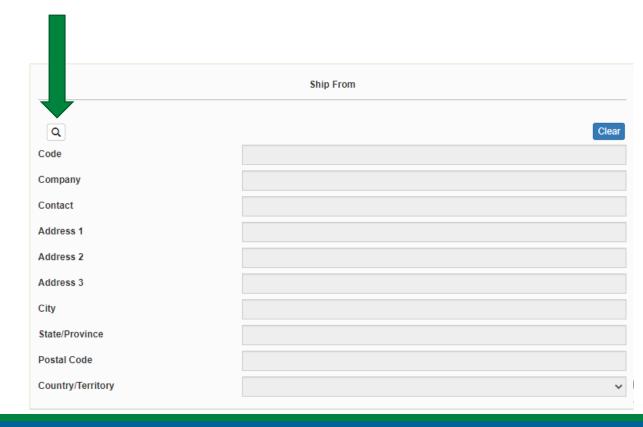


Finding Your Contact Information

 On the right side of the screen, choose the name of your study from the "Study Group" drop down menu

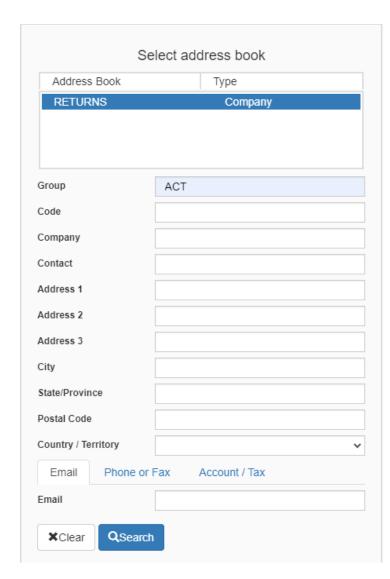


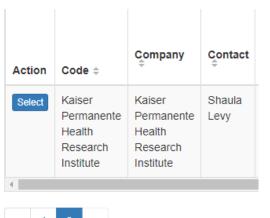
 On the left side of the screen, Click on the magnifying glass icon



Finding Your Contact Information

- On the right side of the screen, a list of all the site addresses within the study you selected should populate
- User can filter the search for their address further by filling in the "Company", "Contact", or "Address 1" fields
- Hit "Search" when ready.
- Once you have found your site address, click on the "Select" button to the left of the address
- If any information needs to be updated, please reach out to the NCRAD Coordinator of your study







Verify Information

Ship From		Shipment Information			
		Study Group			~
Q	Clear	Weight		LB	~
Code	Kaiser Permanente Health Research Institute	Dry Ice Weight		LB	~
Company	Kaiser Permanente Health Research Institute	Description of Return	Biological Specimens		
Contact	Shaula Levy	Pickup Request			
Address 1	2921 Naches Ave SW				
Address 2	MPE-1360				
Address 3					
City	Renton				
State/Province	WA				
Postal Code	98057				
Country / Territory	United States 🗸				

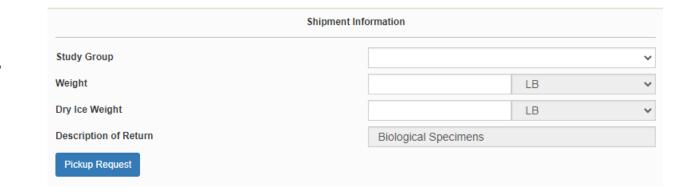
Please double check that both the shipping information AND study reference are correct for this shipment



Entering Shipment Information

Frozen shipments

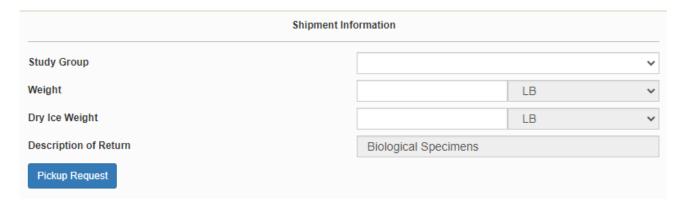
- Enter the total weight of your package in the "Weight" field
- Enter the dry ice weight in the "Dry Ice Weight" field
 - The "Dry Ice Weight" field cannot be higher than the "Weight" field (will receive an error message)

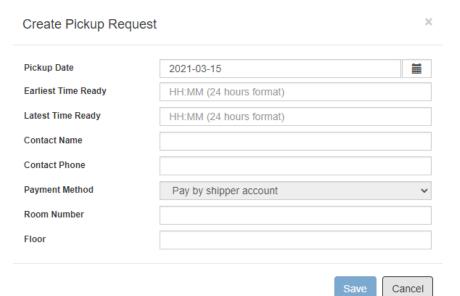




Need to request UPS Pickup?

- Click on the "Pickup Request" button
- Fill out all fields for the pickup request
- Enter in the "Earliest Time Ready" and "Latest Time Ready" in 24-hour format
 - Users must schedule pickup minimum 1 hour before "Earliest Time Ready"
- Choose a name and number that is the best to contact if the UPS driver has questions related to picking up your package
- Entering the Room Number and Floor will help the UPS driver locate your package
 - Room number field is free text
 - Floor field is numerical only
- Hit "Save" when done

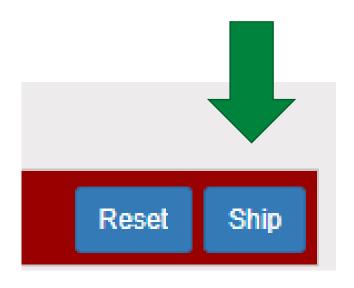






Shipping Packages

 If all fields in "Ship From" and "Shipment Information" fields are completed (and if necessary, pickup request is completed), click Ship in the bottom right corner of the page





Accessing Airbill

- Two documents will be created
- Save the Shipment Receipt and the UPS Waybill
- The "Pickup No:" is the reference number to your specific pickup request in case there are any issues with your package being picked up by UPS
- Check Pickup Status by going to UPS.com, click on the Shipping, select Schedule a Pickup, and look on the right side of screen to click on "Pickup Request Status". Enter in the Pickup No. listed on receipt into PRN field and submit

Shipment Receipt



Airbill





Accessing Airbill

- Print out the UPS air waybill
- Fold the UPS air waybill and slide it inside the plastic UPS sleeve (NCRAD will provide these in kit requests)
- Peel the back off the plastic UPS sleeve and stick the sleeve to your package, making sure it is laying as flat as possible along the surface of the package.

JOHN SMITH 317-555-1234 INDIANA UNVERSITY 980 W. WALNUT STREET INDIANAPOLIS IN 46202

20 LBS

1 OF 1

RS

SHIP TO: IUGB 317-278-6158 IU SCHOOL OF MEDICINE TK 217 351 W 10TH ST

INDIANAPOLIS IN 46202



UPS NEXT DAY AIR

TRACKING #: 1Z 976 R8W 84 3084 1976

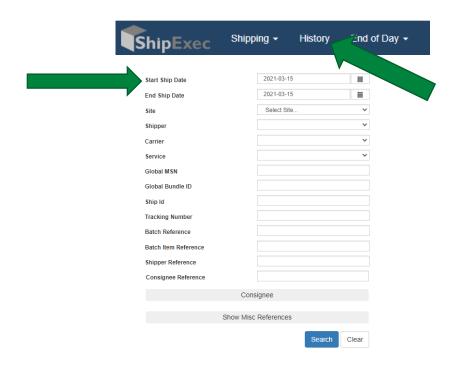


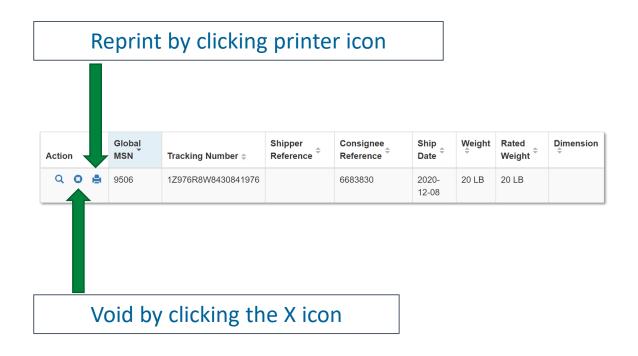
BILLING: P/P
DESC: Biological Specimens
RETURN SERVICE
UN1845, DRY ICE, CLASS 9, 1 x 4.5 KG
AUDIT REQUIRED

Reference No.1: 6683830



Creating Airbills & Scheduling Pick Ups: Reprinting/Voiding Airbills





- To reprint airbill or void a shipment, click "History" at the top of the ShipExec Thin Client portal
- If your shipment doesn't automatically pop up, enter in the date of shipment and then click "Search"



Blood Sample and Shipment Notification Form





Biospecimen Collection, Processing, and Shipment Manual

Appendix B: Blood Sample and Shipment Notification Form Please email the form on or prior to the date of shipment.

To: Kelley Fa	ber Email: alzstudy@	iu.edu Phone: 1-800-526-2839		
rom:UPS tracking #: <u>1Z976R8W84</u>				
hone: Email:				
Study: ACT Sex: M F Year of Birth: KIT BARCODE			CODE	
Participant ID:	Participant ID:			
Blood Collection:				
Date of Draw:	[MMDDYY]	Time of Draw:	[HHMM]	
Date participant last ate:	[MMDDYY]	Time participant last ate:	[HHMM]	
Blood Processing:	Plasma & Buff	y Coat (EDTA Tube)		
EDTA #1 specimen number (Last four digits):		Original blood volume of EDTA #1:	mL	
EDTA #2 specimen number (Last four digits):		Original blood volume of EDTA #2:	mL	
EDTA #3 specimen number (Last four digits):		Original blood volume of EDTA #3:	mL	
Time spin started:	[HHMM]	Duration of centrifuge:	mins	
Temp of centrifuge:	°c	Rate of centrifuge:	x g	
Time aliquoted:	[HHMM]	Number of 1.5 mL plasma aliquots created (purple cap):		
Volume of residual plasma aliquot (less than 1.5 mL in blue cap):	mL _N/A	Specimen number of residual plasma aliquot (Last four digits):		
Buffy coat #1 specimen number (Last four digits):		Buffy coat #1 volume:	mL	
Buffy coat #2 specimen number (Last four digits):		Buffy coat #2 volume:	mL	
Buffy coat #3 specimen number (Last four digits):		Buffy coat #3 volume:	mL	
Time aliquots frozen:	[HHMM]	Storage temperature of freezer:	°c	
Notes:				

Blood Sample and Shipment Notification Form



A copy of the sample form *must* be emailed or faxed to NCRAD prior to the date of sample arrival.



Please include sample forms in all shipments of frozen samples.



Email: alzstudy@iu.edu



Noncomformance Issues



Non-Conformance

Solution

Low volume aliquots	Put cryovials in a row, aliquoting in order until sample is
	depleted

Tubes received frozen at an angle/inverted Carefully place tubes upright in freezer and in shipper

Refer to training or MOP for correct label placement.
Save all labels until samples are packed for shipping.

All frozen samples for one participant are not sent within one shipment box

Aliquots are not labeled or labeled incorrectly

Keep plasma and buffy coat for individual participants together. Use one cryobox per participant

Complete Blood Sample and Shipment Form during

Fields on Blood Sample and Shipment Form left blank or incorrect data is given

participant's study visit while samples are processed

Make copy of participants completed form after visit and

Blood Sample and Shipment Forms are not e-mailed or faxed to NCRAD before shipment arrives

Make copy of participants completed form after visit and save until shipment.

NCRAD Website



NCRAD Website: Helpful Pages

https://ncrad.org/contact/holiday-closures

Date	Holiday
January 1	New Year's Day
3 rd Monday in January	Martin Luther King, Jr Day
4 th Monday in May	Memorial Day
June 19	Juneteenth
July 4	Independence Day
1 st Monday in September	Labor Day
4 th Thursday in November	Thanksgiving
4 th Friday in November	Friday after Thanksgiving
December 25	Christmas Day
December 26-31	Winter Break

https://ncrad.org/contact/shipping-resources

SHIPPING RESOURCES

Shipping Address

Indiana University School of Medicine 351 W. 10th St TK-217 Indianapolis, IN 46202

UPS Shipping Resources

To generate air waybills and schedule UPS pickups for shipments to NCRAD, please visit the UPS ShipExec™ Thin Client **website**.

For instructions on how to use the UPS ShipExec™ Thin Client website, please refer to the NCRAD UPS ShipExec™ Thin Client Guide.

Navigating UPS ShipExec™







Contact Information

Mica Gosnell

- Phone: (317) 274-7423
- E-mail: gosnellm@iu.edu

General NCRAD Contact

- Phone: (800) 526-2839
- E-mail: alzstudy@iu.edu
- Website: www.ncrad.org

